

Nondiscrimination notice

CHRISTUS Health complies with applicable Federal civil rights laws and does not discriminate on the basis of age, color, creed, culture, disability (physical or mental), ethnicity, familial status, gender identity or expression, genetic information, language, national origin, military service, race, religion, sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)), CHRISTUS Health does not exclude people or treat them differently because of age, color, creed, culture, disability (physical or mental), ethnicity, familial status, gender identity or expression, genetic information, language, national origin, military service, race, religion, sex.

CHRISTUS Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English such as:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact a hospital employee.

If you believe that CHRISTUS Health has failed to provide these services or discriminated in another way on the basis of age, color, creed, culture, disability (physical or mental), ethnicity, familial status, gender identity or expression, genetic information, language, national origin, military service, race, religion, sex, you can file a grievance with:

CHRISTUS Health
Civil Rights Coordinator
5101 N. O'Connor Blvd.
Irving, TX 75039
Telephone: 469.282.1298
Fax: 210.766.9468

CHRISTUS.CivilRights@christushealth.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, please contact the Civil Rights Coordinator at 469.282.1298 for assistance.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at <https://www.christushealth.org/privacy-practices/non-discrimination-notice>

ATENCION: Si habla espariol, tiene a su disposici6n servicios gratuitos de asistencia linguistica.

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PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. ATTENTION :

Si vous parlez frangais, des services d'aide linguistique vous sont proposes gratuitement.

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ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfungung.

ATENCAO: Se fala portugues, encontram-se disponiveis servigos linguisticos, gratis.

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